



CENTRAL ENT CONSULTANTS, PC

Otolaryngology, Head & Neck Surgery

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To Whom It May Concern,

As a practicing physician and current tenant in the Susquehanna Financial Center at 1800 Dual Highway, I am proud to provide my personal recommendation to Ghattas Enterprises for their superior real estate management and customer service. Central ENT Consultants has been providing specialty medical services to our customers for over 18 months in the building. We are extremely pleased with the professional atmosphere and well maintained grounds provided to us as tenants.

The building is staffed with a skilled team of maintenance professionals led by Ed Mobley. Ed has been very responsive to any and all requests made by our staff. Over the past 18 months, he has been diligent in keeping the interior of the building clean- an important element in providing excellent service to our patients. Ed frequently checks with us to make sure we are satisfied customers and he does so with a smile.

I look forward to many successful years as a tenant in the Susquehanna Financial Center and my continued satisfaction with Ghattas Enterprises.

Sincerely,

A handwritten signature in black ink, appearing to read "Kirby J Scott". The signature is fluid and cursive, with a long horizontal line extending to the right.

Kirby J Scott